

# Office of the Assessor

Mary Margaret Tamez

Assessor

October 9, 2019

## Township Meeting Notes:

- My staff and I have finished or continuing education for the 2019 year.
- The field staff has been out measuring. We have continued updating the properties after sales if needed as well as our neighborhood studies and permit follow-up's.
- As of today, we have eighty-four appeals filed. I am anticipating that more will trickle in. This keeps us very busy due to them having to be completed by November and can be very time consuming. I have settled eight and will continue working with the attorney's and tax payers to resolve those that remain.
- Our cloud service that hosts our server and back up became virus infested and we were without our programs for almost a week. We are thankfully back up and running and improving the service that we had to insure this doesn't happen again. I am thankful for the timing and skill that Paul from Chicagoland Cloud put in to get us to this point. He has some fellow IT friends that were down for a few weeks. There may be additional costs to get additional back up software to work from if this were to happen again.
- I have also talked with Paul about our internet service here in the office. It seems to have really slowed down about 2-3 weeks ago. He ran a speed test and it is reading about 47 when we normally are at about 82. Not sure anyone else has had this issue but he will be looking into it.