

TOWNSHIP OF CRETE

**Office of the Assessor**

**Mary Margaret Tamez**

Assessor

August 12, 2020

**Township Meeting Notes:**

- The staff and I have received our continuing education dates. They were all rescheduled due to the COVID. We have started completing those courses for the 2020 year. A seminar and a test course is taken annually. It is completing 30 hours of continuing education.
- The field staff has been out measuring and catching up on all of fieldwork. It was a very quick month due to COVID for the summer help.
- I have submitted all the Property Tax Appeal Board appeals for the 2019 assessment year. There were 27 filed this year. These forms are filed when the appellant files at the County level and does not win. They will then submit to the State of Illinois to be further reviewed. The state will look at additional evidence to make their determination.
- The 2020 change notices were mailed out on August 8, 2020. We are publishing in the newspaper today, August 12, 2020, with any changes that are made for this year. Appeals can be filed through September 14, 2020. The Will County Board of Review will not be holding hearings in person this year. Everything will be decided based on the evidence submitted.
- Paige still does not have a working phone for Ring Central. We had Paul out on the phone with them for hours last week. The solution we are currently running on for Sarah's phone is having to have the computer on wireless and the phone can connect as well. This is causing her computer to lag. Yesterday with Jimmy Hanus looking into the phone, Ring Central is going to send Paige a new phone, however I know we tested her device with Ring Central and they determined it was not that. I am hoping the new phone will fix this; however, we still need a solution for the wireless problem. We also are not receiving faxes and the quality of fax that was sent out to one of our taxpayers was not legible. It is strange to me that that was the case due to it being a scanned document that was faxed. When I emailed the scanned document, it was fine. I am not sure if this is something anyone else has had an issue with. What would be our next step if this is not resolved?